



MONTHLY MANAGED PLANS

TIER 1

Business Watch

\$99 /mo

Up to 3 devices · +\$25/device over 3

- ✓ Remote monitoring & alerts (TacticalRMM)
- ✓ Automated Windows patching (Action1)
- ✓ 3rd-party software patching
- ✓ Microsoft Defender hardening
- ✓ Password manager (Bitwarden) setup
- ✓ Monthly health & patch report
- ✓ 1 hr remote support included

MOST POPULAR

TIER 2

Business Shield

\$199 /mo

Up to 7 devices · +\$30/device over 7

- ✓ **Everything in Business Watch**
- ✓ **Huntress Managed EDR (24/7 SOC)**
- ✓ **Satisfies cyber insurance EDR req.**
- ✓ Ransomware canary detection
- ✓ Huntress Managed ITDR (M365 identity)
- ✓ Quarterly insurance-ready report
- ✓ 2 hrs remote support included

TIER 3

Business Fortress

\$349 /mo

Up to 10 devices · +\$35/device over 10

- ✓ **Everything in Business Shield**
- ✓ Huntress Managed SAT — phishing sim + training
- ✓ Dark web domain monitoring
- ✓ Written Incident Response Plan
- ✓ Compliance documentation package
- ✓ Annual network security assessment
- ✓ Priority 4-hour response SLA
- ✓ 4 hrs remote support included
- ✓ Incident response retainer (2 hrs)

FEATURE COMPARISON

Feature	WATCH · \$99	SHIELD · \$199	FORTRESS · \$349
ENDPOINT MANAGEMENT			
TacticalRMM monitoring & remote control	✓	✓	✓
Action1 automated patching (Windows + 3rd party)	✓	✓	✓
Microsoft Defender hardening + managed antivirus	✓	✓	✓
SECURITY (CYBER INSURANCE REQUIREMENTS)			
Huntress Managed EDR — 24/7 human SOC	—	✓	✓
Huntress Managed ITDR — Microsoft 365 identity threat response	—	✓	✓
Ransomware canary protection	—	✓	✓
Huntress Managed SAT — phishing simulations + awareness training	—	—	✓

Feature	WATCH · \$99	SHIELD · \$199	FORTRESS · \$349
Dark web domain monitoring	—	—	✓
COMPLIANCE & REPORTING			
Monthly security & patch report	✓	✓	✓
Quarterly insurance-ready compliance report	—	✓	✓
Written Incident Response Plan	—	—	✓
Compliance documentation package	—	—	✓
SUPPORT			
Remote support included (hrs / month)	1 hr	2 hrs	4 hrs
Priority response SLA	—	—	4 hours
Annual network security assessment	—	—	✓

ONE-TIME & PROJECT SERVICES

Security assessment + written gap report	\$399
Microsoft 365 tenant hardening	\$249
Network audit + documentation	\$349
Cyber insurance prep package	\$349
On-site employee security training session	\$299
Incident response (active breach)	\$150/hr

WHY THIS CAN'T WAIT — THE NUMBERS

<p>88%¹</p> <p>of SMB breaches in 2025 involved ransomware (vs. 39% at large organizations)</p>	<p>\$115K¹</p> <p>median ransom payment in 2025 — before recovery, downtime, or legal costs</p>	<p>81%²</p> <p>of SMB ransomware claims involve operational shutdown — not just data loss, lost revenue</p>	<p>\$84K³</p> <p>average ransomware claim for a business under \$25M revenue — small enough to feel real, large enough to be fatal</p>	<p>82%⁴</p> <p>of denied cyber-insurance claims lacked basic MFA — the controls that prevent breaches are the same ones that get claims paid</p>
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¹ Verizon, 2025 Data Breach Investigations Report (SMB Snapshot, Apr 2025) · [verizon.com/business/resources/reports/dbir](https://www.verizon.com/business/resources/reports/dbir)

² NetDiligence, 15th Annual Cyber Claims Study (Sept 2025, n=10,402 claims, 98% from SMEs <\$2B revenue) · [netdiligence.com/cyber-claims-study-2025-report](https://www.netdiligence.com/cyber-claims-study-2025-report)

³ Coalition, 2025 Cyber Claims Report (May 2025, <\$25M revenue cohort = 64% of 2024 claims) · [coalitioninc.com/announcements/2025-cyber-claims-report](https://www.coalitioninc.com/announcements/2025-cyber-claims-report)

⁴ Coalition 2024 claims data, cited in Marsh McLennan, Cyber Risk Intelligence Center Report (Aug 2025)

HUNTRESS — MANAGED EDR + 24/7 SOC

A security team watching your computers around the clock

Huntress deploys a lightweight agent on every PC and server. When something suspicious happens — a hidden program, an unusual login, a ransomware trip-wire — a real human security analyst investigates it within minutes and sends a plain-English report with a pre-staged fix. Average response time: **8 minutes**. This is what your cyber insurer means when they ask for “EDR.”

- Catches attacks antivirus misses — persistence tricks, process injection, living-off-the-land techniques
- Ransomware canary files trigger an alert before encryption spreads to your data
- Huntress Managed ITDR watches your Microsoft 365 identities — catches stolen credentials and rogue app installs
- Monthly phishing simulations + security training (Huntress Managed SAT — included in Fortress)
- Quarterly compliance report satisfies 3 of 7 cyber insurance requirements

ACTION1 + TACTICALRMM — PATCH MANAGEMENT & MONITORING

Every computer patched, monitored, and supportable — remotely

Unpatched software is the #1 way ransomware gets in. Action1 automatically applies Windows updates and third-party patches (Chrome, Adobe, Zoom, QuickBooks and 600+ others) across every machine on a defined schedule. TacticalRMM monitors every endpoint in real time and lets us fix most issues without driving to your location.

- Critical patches deployed within 24 hours of release — not “whenever someone remembers”
- Audit-ready patch reports answer exactly what insurers and PCI assessors require
- Alerts fire if a machine goes offline, fills up on disk, or shows hardware errors
- Remote support without waiting for a technician to drive out — most issues fixed same day
- End-of-life software flagged before it becomes an insurance or compliance issue

WHY RAINIER IT

Local — We're in Orting

Same-day response. In-person when needed. One person who knows your business — not a call center.

Insurance-Ready Docs

Every plan generates audit logs and quarterly reports that directly answer what cyber insurers require at renewal.

No Contracts

Month-to-month. Cancel any time. We earn your business every month — not with a 12-month lock-in.

Enterprise Stack, SMB Price

Huntress and Action1 protect thousands of businesses nationwide. Same tools, sized for Orting.